

# Commitment to Proceed

## Virtual Patient Record Project

INFORMATION	DESCRIPTION
Project title and reference	Virtual Patient Record SHSW-0048
<b>Project overview</b>	<p>An information sharing solution was sought to remove the barriers related to the merger of acute services at Queen Elizabeth Hospital Woolwich and University Hospital Lewisham, and to support the delivery of the South East London Community Based Care (CBC) Strategy. In November 2013 Lewisham and Greenwich NHS Trust (LGT) and Lewisham Clinical Commissioning Group (CCG) approved a Full Business Case for the procurement and deployment of a Virtual Patient Record (VPR).</p> <p>A clinical portal solution was procured in response to this strategic need. The solution will be used to complement rather than replace existing systems; it will source data from existing operational systems in each of the participating organisations to present a person-centric view of data across the entire pathway, providing workflow and collaboration tools to support care delivery and increased operational efficiencies.</p>
<b>Expected benefits</b>	<p>The solution aims to:</p> <ul style="list-style-type: none"> <li>• Improve the patient experience</li> <li>• Improve the quality and outcomes of clinical care</li> <li>• Support the achievement of integrated care</li> <li>• Reduce risks associated with organisational merger and transition</li> <li>• Improve productivity and efficiency</li> <li>• Improve financial governance and performance</li> <li>• Maximise the use of legacy IT and support a longer term IM&amp;T Strategy</li> <li>• Improve the staff experience</li> </ul> <p>Some examples of expected benefits:</p> <ul style="list-style-type: none"> <li>• It is expected there will be an improvement in the outcomes and quality of clinical care, for example through more targeted interventions and care planning and a reduction in clinical risk at transfer of care. Improved access to information will result in more clinical time with patients rather than searching for information.</li> <li>• The solution will support the achievement of integrated care by enabling more proactive management of individuals with long term conditions, through increased information exchange and improved speed and accuracy of communication within teams and across organisational boundaries.</li> <li>• It is anticipated the solution will reduce risks associated with organisational merger and transition by removing the information barriers to service re-design and by reducing the</li> </ul>

	<p>risk of missed follow-ups.</p> <ul style="list-style-type: none"> <li>• Improvements in productivity and efficiency are expected, for example by supporting the achievement of integrated care delivery and QIPP targets of reduced hospital admissions, reduced A&amp;E attendances, fewer referrals, and fewer outpatient follow ups.</li> <li>• Some expected benefits related to improving the patient experience are that care will be delivered in a co-ordinated manner, resulting in speedier access to care, quicker diagnosis and targeted care plans.</li> </ul>
<b>Duration and key delivery milestones</b>	<p>The initial scope of the solution will include key information relevant to acute services provided at the Lewisham and Queen Elizabeth hospital sites, community services provided by LGT, and Lewisham primary care services.</p> <p>Delivery of the initial deployment will be split across two releases with the first release go-live planned for first quarter 2015; followed by a subsequent release approximately 5 months later.</p>
<b>Contribution from SHSW Tech Fund</b>	<p>The amount of funding the project will receive from the Technology Fund is £1,397,562</p>
<b>Point of contact</b>	<p>LGT communications team: <a href="mailto:communications.lg@nhs.net">communications.lg@nhs.net</a></p>