CONNECTING PEOPLE AND INFORMATION

**Connect Care**

NHS

# How health and social care workers can see health information about your care

Your GP, community services and the local hospitals are working together to share information about your care.

They will do this with a local electronic record called Connect Care.

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Your Connect Care record will have some important information about you.



**Some examples of the important information your Connect Care record will have are:**

your name, address and NHS number,



Name

your appointments and visits to hospital,



Waiting Room

and what medicines you are taking.

## Who can view my Connect Care record?

Only staff involved in your care will be able to see this information about you.

Staff will only be able to look at information that they need to know.
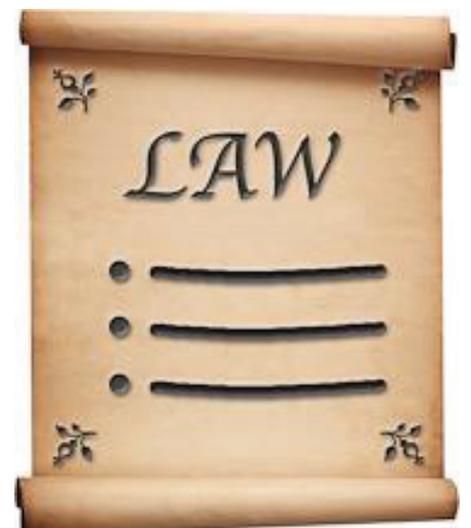
When you see your health or social care worker they will always ask if you agree before they look at your Connect Care record.



If you are too ill to tell them if you agree, they may still look at the record to make sure you have the best care. This is because it is in your 'best interests'.



Sometimes we have to share information with other people because the law says we have to. This does not happen very often.

# What is good about Connect Care?

Health and social care workers will be able to see what care you have already had.

This will save time as they will have the information they need to help you.

This is very important in an emergency.

It might mean the doctors will not keep asking you the same questions.

## Do I have to have a Connect Care record?

If you do not want a Connect Care record you can call the Patient Advice Liaison Service (PALS) at Lewisham and Greenwich NHS Trust on 020 8836 4592 and they will be able to help you.

If you leave a message we will call you back.

If you change your mind later, you just need to tell us.

If you want to know more about Connect Care you can talk to somebody on the telephone.

The number you can ring is **020 8836 4592**

Or you can find information on the internet.

The website address is:
**www.lewishamandgreenwich.nhs.uk/ connectcare**